

Pool Membership Agreement

Pool Membership Cancellation Policy

- Pool Memberships are non-transferable
- Pool Memberships are refundable up to 3 days prior to the start date of the pool membership with a \$25 cancellation fee
- No Refunds will be given once the membership has started

Annual Pool Membership Policies and Guidelines

- Annual Pool Memberships are discounted 10% compared to purchasing all four seasonal memberships
- Annual Pool Memberships are sold until January 31
- Family members cannot be added at a pro-rated rate
- Annual pool members are subject to follow the seasonal pool hours and schedules

Pool Closure – ADD IN

*Additional Pool Closure dates should be expected between seasonal memberships for pool maintenance. Additional pool closure dates will be announced through email and posted on SRD's website.

Please view the Aquatics page on SRD website for current pool schedule. Pool schedule changes seasonally based on facility usage, staffing and program needs.

Pool membership rates – ADD IN

Membership Eligibility & General Policies

- All SRD pool memberships are limited to immediate family members living in the same household. Memberships are assigned to individuals and cannot be shared or transferred or outside a household.
- All members of the family who plan to swim must be included on the pool membership, regardless of age.
- Members may not be added to an annual pass after January 31, 2024.
- To purchase a senior pool membership, all members must be 65 years or older.
- Proof of residency and age are required for resident and senior discounts.

- SRD pool passes are non-refundable and non-transferable.
 - Pool passes are refundable up to 3 days prior to the start date, less a \$25 cancellation fee.
 - No refunds will be given once the membership period has started.
 - Swim instruction is prohibited by anyone outside of your immediate family.
 - Showering is limited to rinsing off only. Please do not use shampoo or body soap to reduce water use.
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Lane Use & Pool Areas

- Lanes 2, 3, and 4 are **shared lanes**.
 - Swimmers must coordinate with lane partners on which side to use.
 - Shared lanes may include swimmers from different households.
 - The teaching pool will be divided and shared with lessons and/or other patrons.
 - Furniture should not be moved around the pool deck
 - Lane/section switching must be authorized by SRD staff. Members may not switch lanes or recreation areas on their own.
 - Pool members must inform their lane partner when entering the pool to avoid collisions.
 - If someone is in your reserved lane during your time, notify a lifeguard.
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Age Requirements & Supervision

- Lap swim is for ages 15 and older only.
- Lap swimming for ages 12–14:
 - Must be accompanied by an adult
 - Must pass a lap swim test (2 laps demonstrating circle swimming or lane splitting)
 - This is not for swim lessons—lap swimming only

- Trial (Summer 2026): Children under 15 must be accompanied by a parent or guardian at the facility.
 - **Children under 7 or not water safe must have an adult in the water at all times.**
 - **Children wearing life jackets must have an adult within arm's reach in the water.**
 - **Parents/guardians are the primary individuals responsible for their children's safety, even when lifeguards are on duty.**
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Health & Safety Requirements

- Children age 3 and under, or those not potty trained, must wear a swim diaper at all times.
 - Any fecal accident must be reported to SRD staff immediately.
 - Failure to report a fecal accident will result in a **\$250 fine**.
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Daycare Providers & Babysitters

- Daycare providers may be added to a household pool membership with proof of employment and/or live-in care.
- Daycare providers may only use the pool when accompanied by children and/or family members on the membership. This membership is not for individual use.

If not on the membership, daycare providers must:

- Sign in as a guest
- Pay the guest fee (\$10 for 1 person)
- Be accompanied by the member children they supervise

Babysitter Requirements:

- Must be at least 15 years old

Waiver Requirements:

- Ages 18+: may sign their own waiver
- Ages 15–17: **A parent/guardian who is a pool member and the parent of the children being supervised must sign the waiver in person**

Guest Fees:

- Must be paid on-site before swimming
 - A valid credit card must be on file to charge an account
 - SRD accepts exact cash, check or card
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General Pool Rules

- No entry before opening hours.
- All patrons must exit the pool:
 - By 6:05 PM (Mon–Fri)
 - By 5:05 PM (Sat–Sun)
- Everyone must follow lifeguard instructions at all times.
- No roughhousing or unsafe behavior, including:
 - Dunking
 - Excessive breath holding
 - Jumping on others
 - Non-emergency screaming
 - Sitting on shoulders
- No climbing on pool structures, walls, or furniture.
- No changing on the pool deck.
- No nudity—family-appropriate swimwear required.
- No smoking or vaping anywhere on SRD premises.
- No pets allowed on SRD property.
- Chairs and umbrellas may not be moved.
- No glass permitted.
- SRD staff has final authority; unsafe or argumentative behavior may result in loss of privileges.

Equipment & Water Use Rules

- No inflatable floaties, water guns, water polo balls, or hard balls.
- Life jackets must be Coast Guard approved.
- No kickboards in the family recreation area (lap swimming and lessons only).
- No hanging on lane lines or dividers.

Diving Board Rules

- Diving permitted **only from the diving board** when safe.
- One person on the board at a time.
- Diving area must be clear before the next person goes.
- No cartwheels, handstands, or hanging on the diving board.

Spa Rules

- Spa use is restricted to **ages 16 and older only**.

Emergency Procedures

- In an emergency, all patrons must follow staff and lifeguard instructions immediately.
- All patrons must clear the pool during a rescue.
- An incident report must be completed with the injured party and a supervisor.

Enforcement & Policy Authority

- Failure to follow SRD rules may result in suspension or revocation of pool privileges.
- Only SRD staff and board members are authorized to enforce rules.
- Patrons should seek clarification from SRD staff if needed.

- SRD reserves the right to change or modify rules and policies at any time.
- SRD may enforce additional rules not listed to ensure patron safety.

Reservations & Pool Access

- Weekly Reservations open on Tuesdays between 12:15pm - 12:30pm
- Reservation schedule:
 - Tuesday 12:15pm-12:30pm (2 reservations for the week)
 - Wednesday 10am -10:15am (reserve for Wednesday and Thursday)
 - Thursday 10am -10:15am (reserve for Thursday and Friday)
 - Friday 10am -10:15am (reserve for Friday and Saturday)
 - Saturday 10am -10:15am (reserve for Saturday and Sunday)
 - Sunday 10am -10:15am (reserve for Sunday and Monday)
 - Monday 10am -10:15am (reserve for Monday and Tuesday)
- **Each household is limited to 2 initial reservations per week**, made on Tuesdays.
 - Reservations made on Tuesday for Wednesday count toward these 2 reservations.
 - Additional reservations may be made 1 day in advance of the desired date.
 - Any reservations exceeding the 2-per-week limit or made outside the 1-day advance window will be **canceled without notice**.
- Each household is limited to **1 reservation per day**.
- Reservations are **required from opening until 2:00 PM daily**.
- **Drop-in hours (no reservation required):**
 - Lap swim:
 - Daily: 2:00 PM – 5:00 PM
 - Recreation swim:
 - Monday–Friday: 1:00 PM – 6:00 PM
 - Saturday/Sunday: 12:00 PM – 5:00 PM

- Reservations are **non-transferable outside of the household**.
- Only the **primary member on the account** may make reservations.
- If more than one household member plans to lap swim, **all reservations must be made under one member account** to allow SRD to properly track usage. Lap swimmers on the same membership may come under 1 reservation and share the space in lane 1 or 5. In lane 2, 3 and 4, members would share with another pool members and must circle swim.
- When making a reservation, enter the **primary passholder's last name** in the "description of use" field.
- **Lap lane reservations are for lap swimming activities only**, including:
 - Lap swimming
 - Water walking
 - Treading
- Lap lanes may **not** be reserved for teaching children. Outside instructors are not permitted to teach at SRD.
- Lap swimming is **not permitted** in open recreation areas.
- Members must follow reservation times:
 - Do not enter early
 - Exit on time
- Couples who wish to swim together must:
 - Book under one reservation, or
 - Attend during drop-in hours
- SRD reserves the right to adjust reservation schedules and lane allocations based on lessons, camps, and usage patterns.

Cancellations/Late/No-Show Rules and Fees Policy

1. Cancellations must be made no less than 1 hour in advance to avoid fees:

- Reservations canceled with just 1 hour or less before the reservation start time will be charged a \$5.00 cancellation fee.
- No-shows will be charged a \$5.00 cancellation fee

2. To cancel reservations, please call the SRD office between 9:00am - 5:00pm, Monday - Friday. During off hours and weekends, please email; swim@strawberryrec.org or gm@strawberryrec.org.

3. Switching swim times to bypass cancellation fees is not permitted. SRD will cancel your reservation and fees will be assessed based on the cancellation policy. Members are permitted to rebook online once their reservation is cancelled. SRD staff will not switch your reservation time.

4. SRD will suspend outdoor activities when air quality exceeds 150 on the AQI scale (Purple Air average for Strawberry Peninsula and surrounding area). Reservations cancelled when AQI is under 150, will be charged as stated above.

Guest Policies

- Children members 15-17 years old who would like to bring a guest that is 15-17 years old must have the parent member sign the guest waiver in person.
- 4 guests maximum per membership
- Guests include swimmers and non-swimmers
- Guest fee's : 1 guest \$10, 2 guest \$20, 3 guest \$25, 4 guest \$30
- SRD accepts exact cash (no change given), check or card
- Any member charging a guest fee to their account must have a valid card on file.
- All guests must be accompanied by the designated member at all times in the aquatics facility Pool members are responsible for informing their guests of SRD rules
- Members must be present to sign in guests
- Guests must be personally known to and accompanied by the sponsoring pool member. Individuals may not be admitted as a guest of a member they do not know (e.g., inviting someone on-site who arrived without a membership). This type of arrangement is not permitted and violates the intent of the guest policy.

- **Bringing the maximum amount of guests to host a party including decorations is not permitted - pool parties are available to book through SRD office**
- Household family members may not be guests, they must be added to the pool membership