

Pool Membership Cancellation Policy

- **Pool Memberships are non-refundable up to 3 days prior to the pool membership start date**
- **After the pool membership start date, pool memberships are non-refundable unless for medical reason. A doctors note stating you are not permitted to swim must be provided in order to receive a refund past the deadline.**

Credit card processing fees are non-refundable.

To request a refund by the deadline, please email admin@strawberryrec.org or call the SRD Office @ 415.383.6494